## **ONLINE COURSE**

## **First Level Supervisor Training Program**

Allows self-paced, online e-learning, accessible 24/7 on desktop, tablet, and mobile devices.



For supervisors, foremen, or any individual who wants to become a First Level Supervisor.

Develop the critical skills and learn the concepts required to supervise a construction crew, maximize productivity and quality, and ensure a job gets done on time, on budget, and safely.

- ✓ Build supervisory skills.
- ✓ Understand the difference between leadership and management.
- ✓ Communicate effectively.
- ✓ Lead a work crew.
- ✓ Plan and schedule.
- ✓ Manage effective meetings.
- ✓ Understand the supervisor's role in safety and due diligence.
- ✓ Develop and motivate teams.
- ✓ Handle disagreements and problems.
- ✓ Address personal problems and performance issues.

This course uses interactive elements, scenarios, videos, and quizzes to reinforce learning.



COURSE DURATION

Approx. 14 hours

**AVAILABLE LANGUAGES** 

EN | FR

## **SUPPORTED BROWSERS**































4 credits



Approved training toward Industrial Construction Crew Supervisor (ICCS) certification

